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February 18, 2009

Beth Salak, Director
Competitive Markets and Enforcement
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission are the following pages of the General Subscriber Service Tariff:

General Subscriber Service Tariff

- Section A3 - Contents – Thirteenth Revised Page 1
 - Nineteenth Revised Page 24
 - Twelfth Revised Page 25
 - Thirteenth Revised Page 26
- Section A103 - Contents – Eleventh Revised Page 1
 - First Revised Page 18.12
 - Original Page 18.12.1
 - First Revised Page 18.13
 - First Revised Page 18.14
- Subject Index - Eleventh Revised Page 5

The purpose of this filing is to grandfather Complete Choice service for residential customers. The effective date of this tariff is February 19, 2009.

Acknowledgement, date of receipt and authority number of this filing is requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President

Attachments

EXECUTIVE SUMMARY

Description of Proposed Tariff

The purpose of this General Subscriber Services Tariff filing is to grandfather Complete Choice service for residential customers. Effective February 19, 2009, this service will not be available for new installations, additions to existing installations or transfers of service to a new location. Existing customers may continue to subscribe to the service and may add or remove features within the package.

The proposed effective date of this filing is February 19, 2009.

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.1	General	1	
A3.2	Statewide Rate Groups	1	
A3.2.1	Rate Group Descriptions	1	
A3.2.2	Reserved For Future Use	2	
A3.2.3	Reserved for Future Use	2	
A3.2.4	Maps of Exchange Service Areas and Base Rate Areas	2	
A3.2.5	(DELETED)	2	
A3.3	Local Calling Areas	3	
A3.3.1	Local Calling Areas Exchanges	3	
A3.3.2	List of Exchanges by Local Access and Transport Area (LATA)	16.1	
A3.4	Flat Rate Service	17	
A3.4.1	General	17	
A3.4.2	Monthly Rates	17	
A3.4.3	Complete Choice Service <i>(Obsoleted, See Section A103)</i>	24	(D)
A3.4.4	Area Plus Service	25	
A3.4.5	Optional Payment Plans for Multi-Line Flat Rate Service (Obsoleted, See Section A103)	26.1	
A3.4.6	Preferred Pack Plan (Obsoleted, See Section A103)	26.1	(+)
A3.4.7	2 Pack Plan (Obsoleted, See Section A103)	26.2	(+)
A3.4.8	Complete Choice Enhanced Service	26.3	
A3.4.9	Complete Choice Basic Service	26.4	
A3.5	Message Rate Service (Obsoleted, See Section A103)	27	
A3.6	Rotary Service	35	
A3.6.1	General	35	
A3.6.2	Rates	35	
A3.7	Extended Local Service	36	
A3.7.1	Reserved for Future Use	36	
A3.7.2	Enhanced Optional Extended Area Service (Obsoleted, See Section A103)	36	
A3.7.3	Extended Calling Service	41	

FLORIDA

ISSUED: February 18, 2009 ~~ISSUED: January 12, 2009~~

EFFECTIVE: February 19, 2009 ~~EFFECTIVE: January 16, 2009~~

BY: Marshall M. Criser III, President -FL
Miami, Florida

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.2 Monthly Rates (Cont'd)

D. Auxiliary Line Service (Inward Service) (Cont'd)

3. The auxiliary line is to be used for one way (inward to the subscriber) service only.
4. Auxiliary line service may or may not be arranged for rotary, hunting or similar service which allows completion of an incoming call from a line that is called but is in use, by means of an arrangement of central office equipment on a full time basis.
5. Auxiliary line service is furnished at a rate for each line equal to the rate applicable for business individual line flat rate service for that exchange. Where the lines are arranged for rotary, hunting or similar service, the rotary charge will apply as specified in A3.6.

a. Rates

(1) Rate Groups 1-6

	Group						USOC
	1	2	3	4	5	6	
(a) Per Auxiliary line	\$29.94	29.94	\$34.03	\$34.03	\$34.03	\$34.03	7FB
(b) Multi-line Exchange Access Line ¹	42.00	42.00	42.00	42.00	42.00	42.00	7MB

(+)

(2) Rate Groups 7-12

	Group						USOC
	7	8	9	10	11	12	
(a) Per Auxiliary line	\$36.07	\$36.07	\$36.07	\$36.07	\$36.07	\$36.07	7FB
(b) Multi-line Exchange Access Line ¹	42.00	45.00	45.00	45.00	45.00	45.00	7MB

(+)

E. Mobile Service Exchange Charge

1. See Section A17 for Rates.

F. Outgoing Only Service

1. See A3.29 for regulations and rates.

A3.4.3 Complete Choice Service (Obsoleted, See Section A103)

(O)(T)

~~A. General~~

- ~~1. Complete Choice service provides the features specified following in conjunction with a flat rate access line. The access line includes Touch Tone capability.~~
- ~~2. The rate specified herein entitles a residence subscriber to access all exchange access lines in the subscriber's local calling area as defined in A3.3.1 of this Tariff.~~
- ~~3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections of this Tariff:~~

- ~~A13.9 Custom Calling Services~~
- ~~A13.19 TouchStar Services excluding Calling Number Delivery Blocking Permanent~~
- ~~A13.20 Customized Code Restriction~~
- ~~A13.34 RingMaster Service~~
- ~~A13.47 Message Waiting Indication~~
- ~~A113.10 Obsolete Custom Calling Services~~
- ~~A12.16.2.A Call Hold and Call Pickup only (PCS limitations do not apply)~~

~~A subscriber may select an unlimited number of compatible services or features from the sections listed above. All rules, regulations and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 of this Tariff do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.~~

Note 1: The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.3 Complete Choice Service (Cont'd) *(Obsoleted, See Section A103)*

(O)(T)

A. General (Cont'd)

- ~~4. Residence customers may subscribe to the Two Line Plan or the Three Line Plan for Complete Choice service. Both plans offer hunting as specified in A3.6 at no additional charge in addition to the features listed in 3. preceding. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises.~~
- ~~5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Complete Choice service.~~ (T)
- ~~6. Existing customers of Complete Choice service can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in 3 preceding unless specifically allowed by the terms of the special promotion.~~

B. Rates and Charges

1. The following monthly rates apply for Complete Choice service.

a. Individual line service

(+) Residence

	Suspend	Monthly	USOC	
	Rate	Rate		
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$5.50	\$33.00	NA	(+)
(b) Per Two Line Plan package or Credit for two individual lines qualifying as Two Line Plan package	11.00	40.95	CCML2	
		-25.05	CRD2C	(-)
(c) Per Three Line Plan package	16.50	60.95	CCML3	

A3.4.4 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate access line with unlimited calling to all access lines within the serving exchange, the additional exchanges in the associated Extended Area Service (EAS) and Extended Calling Service (ECS) categories as specified in A3.3.1, and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.3.1 and the exchanges in each LATA are listed in A3.3.2. The access line includes Touch-Tone capability.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.4 Area Plus Service (Cont'd)

A. General (Cont'd)

2. Subscribers to any of the Area Plus services receive a thirty percent discount on rates specified in A18.3.1.H. This discount supersedes the volume discounts defined in A18.3.7, and is applied after the appropriate time period discounts specified in A18.3.1.H have been applied and after the calls have been aggregated to a monthly total. This discount applies to covered customer-dialed calling card calls, including the calling card surcharges on these calls; and to covered customer-dialed collect calls accepted by the subscriber to any of the Area Plus services, including the operator surcharges on these calls. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total.
3. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.4.3 as available with Complete Choice service are available with this option of Area Plus service. Rules, regulations and limitations specified in A103.4.3 for Complete Choice service apply to this option of Area Plus service¹. (C)
4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer hunting at no additional charge as specified in A103.4.3 ~~preceding~~. All services/features specified in A103.4.3 as available with Complete Choice service are available with each line of a multi-line package. Rules, regulations and limitations specified in A103.4.3 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises¹. (C)
5. Service charges specified in Section A4 of this Tariff do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option². (C)
6. Residential Area Plus service and Area Plus service with Complete Choice option customers may not subscribe to Local Usage Detail.
7. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.4.3 ~~preceding~~ unless specifically allowed by the terms of the special promotion. (C)

B. Rates and Charges

1. The following rates apply for Area Plus services.

a. Individual line service

(1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line (without the Complete Choice option)	\$16.00	\$36.00	VR5	(H)
(b) Per line with the Complete Choice option <u>Obsoleted, See Section A103</u> (USOCs VR6 and VSB must both be used to provide this service)	14.50	52.00	NA	(O)
(c) Per Two Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two Line Plan package <u>Obsoleted, See Section A103</u>	29.00	70.95 -33.05	ACML2 CRD2A	(E)
(d) Per Three Line Plan package with the Complete Choice option <u>Obsoleted, See Section A103</u>	43.50	104.95	ACML3	(O)

Note 1: Complete Choice Obsoleted February 19, 2009, Type 4 (See Section A103) (N)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A103.1	Optional Extended Area Service	1	
A103.2	Local Exception	1	
A103.2.1	Rate Schedules With EAS Differentials	1	
A103.2.2	(DELETED)	1.1	
A103.2.3	Delray Beach	2	
A103.2.4	Green Cove Springs	4	
A103.2.5	Jupiter	9	
A103.2.6	Miami	11	
A103.2.7	Orange Park	15	
A103.2.8	Cocoa	18.1	
A103.2.9	Cocoa Beach	18.3	
A103.2.10	Eau Gallie	18.5	
A103.2.11	Melbourne	18.8	
A103.2.12	Titusville	18.10	
A103.3	Reserved for Future Use	18.12	
A103.4	Flat Rate Service	18.12	
A103.4.1	Reserved For Future Use	18.12	
A103.4.2	Reserved For Future Use	18.12	
A103.4.3	Complete Choice Service Reserved For Future Use	18.12	(N)
A103.4.4	Reserved For Future Use	18.12.1	(T)
A103.4.5	Optional Payment Plans for Multi-Line Flat Rate Service	18.12.1	(T)
A103.4.6	PreferredPack Plan	18.13	(N)
A103.4.7	2 Pack Plan	18.14	(N)
A103.5	Message Rate Service	19	
A103.5.1	General	19	
A103.5.2	Monthly Rates and Message Charges	19.1	
A103.6	Rotary Service	19.6	
A103.7	Extended Area Service	19.6	
A103.7.1	Reserved For Future Use	19.6	
A103.7.2	Enhanced Optional Extended Area Service	19.6	
A103.8	Reserved for Future Use	19.11	
A103.9	Reserved for Future Use	19.11	
A103.10	Reserved for Future Use	19.11	

ISSUED: ~~August 16, 2002~~ February 18, 2009
BY: ~~Joseph P. Lacher~~ Marshall M. Criser III, President-FL
Miami, Florida

EFFECTIVE: ~~August 31, 2002~~ February 19, 2009

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.3 Reserved for Future Use (M)

A103.4 Flat Rate Service (M)(T)

A103.4.1 Reserved for Future Use (N)

A103.4.2 Reserved for Future Use (N)

A103.4.3 ~~Reserved for Future Use~~ Complete Choice Service (O)(T)

(Obsoleted February 19, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.) (N)

A. General (O)

1. Complete Choice service provides the features specified following in conjunction with a flat rate access line. The access line includes Touch-Tone capability. (O)

2. The rate specified herein entitles a residence subscriber to access all exchange access lines in the subscriber's local calling area as defined in A3.3.1 of this Tariff. (O)

3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections of this Tariff: (O)

A13.9 Custom Calling Services (O)

A13.19 TouchStar Services excluding Calling Number Delivery Blocking-Permanent (O)

A13.20 Customized Code Restriction (O)

A13.34 RingMaster Service (O)

A13.47 Message Waiting Indication (O)

A113.10 Obsolete Custom Calling Services (O)

A12.16.2.A Call Hold and Call Pickup only (PCS limitations do not apply) (O)

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All rules, regulations and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 of this Tariff do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. (O)

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer hunting as specified in A3.6 at no additional charge in addition to the features listed in 3. preceding. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises. (O)

5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Complete Choice service. (O)

6. Existing customers of Complete Choice service can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in 3 preceding unless specifically allowed by the terms of the special promotion. (O)

B. Rates and Charges (O)

1. The following monthly rates apply for Complete Choice service. (O)

a. Individual line service (O)

(1) Residence (O)

	<u>Suspend</u>	<u>Monthly</u>	<u>USOC</u>	
	<u>Rate</u>	<u>Rate</u>		
(a) <u>Per line</u>	<u>\$5.50</u>	<u>\$33.00</u>	<u>NA</u>	(O)
<u>(USOCs VR3 and VSB must both be used to provide this service.)</u>				
(b) <u>Per Two-Line Plan package or</u>	<u>11.00</u>	<u>40.95</u>	<u>CCML2</u>	(O)
<u>Credit for two individual lines qualifying as Two-Line Plan package</u>		<u>-25.05</u>	<u>CRD2C</u>	(O)
(c) <u>Per Three-Line Plan package</u>	<u>16.50</u>	<u>60.95</u>	<u>CCML3</u>	(O)

A103.4.4 ~~Reserved for Future Use~~ (N)

A103.4.5 ~~Optional Payment Plans for Multi-Line Flat Rate Service~~ (M)(O)

Material previously appearing on this page now appears on page(s) 18.12.1 of this section.

Material appearing on this page previously appeared on page(s) 19 of this section.

ISSUED: ~~August 16, 2002~~ February 18, 2009

EFFECTIVE: August 31, 2002 ~~February 19, 2009~~

BY: ~~Joseph P. Lacher~~ Marshall M. Criser III, President-FL
Miami, Florida

- ~~Obsoleted 08-31-2002, Type 4) The Optional Payment Plan for Multi-Line Flat Rate Service will be obsoleted. Customers subscribing to the Optional Payment Plan may add lines to existing locations until the expiration of their current contract. This service is not available for renewals, new installations, moves, or transfers.~~ (O)
- ~~A. Customers with a minimum of ten (10) Business **Multi-Line** Exchange Access lines may select Multi-Line Flat Rate service on a month-to-month basis as specified in A3.4.2 of this Tariff or under Optional Payment plans with rates based on lengths of 24 months or 36 months under conditions specified herein. Back-UpSM Lines are not counted toward the ten line minimum. All Business **Multi-Line** Exchange Access lines with the same Billing Account must be included on the selected Optional Payment plan. Optional Payment plans of 24 months will have the rate for the Multi-Line Exchange Access Line rate as specified in A3.4.2 and the rate for Rotary Service as specified in A3.6.2, combined and discounted 3%. Optional Payment plans of 36 months will have the rate for the Multi-Line Exchange Access Line rate as specified in A3.4.2 and the rate for Rotary Service as specified in A3.6.2, combined and discounted 5%. Multi-Line Flat Rate service packages may have an Optional Payment plan associated with each location or if more than one location is established at the same time, they may the same Optional Payment plan associated with all locations established at the same time. Individual locations may each have a different Optional Payment plan. Additions to existing Optional Payment plans will expire at the same time (be coterminous).~~ (C)(O)
- ~~B. Multi-Line Flat Rate service rates under an Optional Payment plan will not be increased by Company initiative until the Optional Payment plan expires. Those monthly rates in effect at the time the service is installed and/or as of the service order application date will be applicable until the Optional Payment plan expires.~~ (C)(O)
- ~~C. (DELETED)~~ (D)
- ~~D. Rates and charges specified in this Tariff for services such as Custom Calling service, etc., are in addition to the monthly rate for Multi-Line Flat Rate service with an Optional Payment plan.~~ (O)
- ~~E. All usual and applicable Service Connection Charges and/or Nonrecurring Charges as specified in this Tariff apply to the activation or change of individual exchange business lines associated with Multi-Line Flat Rate service packages. Suspension of service is not permitted with Multi-Line Flat Rate service.~~ (C)(O)
- ~~F. (DELETED)~~ (D)

Material previously appearing on this page now appears on page(s) 18.12.1 of this section.

Material appearing on this page previously appeared on page(s) 19 of this section.

All AT&T and BellSouth marks contained herein and as set forth in the trademarks and service marks section of the BellSouth Tariff are owned by AT&T Intellectual Property or AT&T affiliated companies.

FLORIDA

ISSUED: February 18, 2009

EFFECTIVE: February 19, 2009

BY: Marshall M. Criser III, President – FL
Miami, Florida

A103. BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.3 Complete Choice Service (Cont'd)

B. Rates and Charges (Cont'd)

2. The following monthly rates apply for Area Plus services.

a. Individual line service

(1) Residence

	<u>Suspend</u>	<u>Monthly</u>	<u>USOC</u>	
	<u>Rate</u>	<u>Rate</u>		
(a) Per line with the Complete Choice option (USOCs VR6 and VSB must both be used to provide this service.)	<u>\$14.50</u>	<u>\$52.00</u>	<u>NA</u>	(O)(T)
(b) Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	<u>29.00</u>	<u>70.95</u> <u>-33.05</u>	<u>ACML2</u> <u>CRD2A</u>	(O)(T)
(c) Per Three-Line Plan package with the Complete Choice option	<u>43.50</u>	<u>104.95</u>	<u>ACML3</u>	(O)(T)

A103.4.4 Reserved for Future Use

A103.4.5 Optional Payment Plans for Multi-Line Flat Rate Service

Obsoleted 08-31-2002, Type 4) The Optional Payment Plan for Multi-Line Flat Rate Service will be obsoleted. Customers subscribing to the Optional Payment Plan may add lines to existing locations until the expiration of their current contract. This service is not available for renewals, new installations, moves, or transfers.

- A.** Customers with a minimum of ten (10) Business Multi-Line Exchange Access lines may select Multi-Line Flat Rate service on a month-to-month basis as specified in A3.4.2 of this Tariff or under Optional Payment plans with rates based on lengths of 24 months or 36 months under conditions specified herein. Back-Up Lines are not counted toward the ten-line minimum. All Business Multi-Line Exchange Access lines with the same Billing Account must be included on the selected Optional Payment plan. Optional Payment plans of 24 months will have the rate for the Multi-Line Exchange Access Line rate as specified in A3.4.2 and the rate for Rotary Service as specified in A3.6.2, combined and discounted 3%. Optional Payment plans of 36 months will have the rate for the Multi-Line Exchange Access Line rate as specified in A3.4.2 and the rate for Rotary Service as specified in A3.6.2, combined and discounted 5%. Multi-Line Flat Rate service packages may have an Optional Payment plan associated with each location or if more than one location is established at the same time, they may the same Optional Payment plan associated with all locations established at the same time. Individual locations may each have a different Optional Payment plan. Additions to existing Optional Payment plans will expire at the same time (be coterminous). (M)(T)
- B.** Multi-Line Flat Rate service rates under an Optional Payment plan will not be increased by Company initiative until the Optional Payment plan expires. Those monthly rates in effect at the time the service is installed and/or as of the service order application date will be applicable until the Optional Payment plan expires. (M)
- C.** ~~(DELETED)~~
- DC.** Rates and charges specified in this Tariff for services such as Custom Calling service, etc., are in addition to the monthly rate for Multi-Line Flat Rate service with an Optional Payment plan. (M)(T)
- ED.** All usual and applicable Service Connection Charges and/or Nonrecurring Charges as specified in this Tariff apply to the activation or change of individual exchange business lines associated with Multi-Line Flat Rate service packages. Suspension of service is not permitted with Multi-Line Flat Rate service. (M)(T)
- F.** ~~(DELETED)~~

Material appearing on this page previously appeared on page(s) 18.12 of this section.

All AT&T and BellSouth marks contained herein and as set forth in the trademarks and service marks section of the BellSouth Tariff are owned by AT&T Intellectual Property or AT&T affiliated companies.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.6 PreferredPack Plan

(Obsolated January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location,
Customers may add or remove features within the package.)

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability. (T)
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1. (T)
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this Tariff: (T)
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access (T)
 - A13.19 Caller ID, Call Return (T)
 - A13.47 Message Waiting Indication (T)
 - A13.70 Privacy Manager service (T)

B. Regulations and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.6.A.3. (T)
2. All rules, regulations and limitations specified in the sections listed in A103.4.6.A.3 apply to the respective features/services requested as part of this package. (T)
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities. (T)
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package. (T)
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.4.6.A.3 preceding unless specifically allowed by the terms of the special promotion. (T)
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies. (T)

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan. (T)

	Suspend Rate	Monthly Rate	USOC	
(a) Per plan package	\$5.50	\$29.00	PAMA5	(T)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.7 2 Pack Plan

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location.
Customers may add or remove features within the package.)

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access

A13.19 Caller ID

A13.47 Message Waiting Indication

B. Regulations and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.7.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All rules, regulations and limitations listed in A103.4.7.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.4.7.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$5.50	\$24.00	PAMA6

SUBJECT INDEX

C. (Cont'd)

SUBJECT	SECTION	
Central Office Line and Stations for Administrative Use for TAS.....	A108.2.1	
Central Office Local Area Network Service (Obsoleted).....	A113.12	
Central Office Non-Transport Service Offerings	A12	
Centralized Attendant Service (Obsoleted).....	A112.2	
Centrex - CO Service	A112.2	
Centrex - CO Tie Line Termination	A113.6	
Centrex Service to U.S. Government Owned Systems Serving Certified Military Bases	A112.1	
Change in Telephone Number - Service Charges - See Line Change Charge	A4.2.3, A4.3.1	
Channel Derivation Devices.....	A15.2.5	
Charges Applicable Under Special Conditions	A5	
Charges for Unusual Installations	A5.4	
Classification of Areas as the Basis for Furnishing Telephone Service	A2.6	
Coin Telephone Service	A7	
Obsolete.....	A107.1	
Com Key Telephone Systems (Obsoleted)	A110.3	(P)
Commercial Mobile Radio Services (CMRS) Interconnection	A35	
Communications Systems	A115.2	
Company and Customer Owned Telephone Service Listing.....	A6.7.4	
Company Facilities at Hazardous or Inaccessible Locations.....	A2.3.14	
Complete Choice Basic Service	A3.4.9	(N)
Complete Choice Enhanced Service	A3.4.8	(N)
Complete Choice Service (<i>Obsoleted</i>)	A103.4.3	(T)
Comprehensive Discounts.....	A2.12	

A3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A3.1	General	1	
A3.2	Statewide Rate Groups	1	
A3.2.1	Rate Group Descriptions	1	
A3.2.2	Reserved For Future Use	2	
A3.2.3	Reserved for Future Use	2	
A3.2.4	Maps of Exchange Service Areas and Base Rate Areas	2	
A3.2.5	(DELETED)	2	
A3.3	Local Calling Areas	3	
A3.3.1	Local Calling Areas Exchanges	3	
A3.3.2	List of Exchanges by Local Access and Transport Area (LATA)	16.1	
A3.4	Flat Rate Service	17	
A3.4.1	General	17	
A3.4.2	Monthly Rates	17	
A3.4.3	Complete Choice Service (<i>Obsoleted, See Section A103</i>)	24	(T)
A3.4.4	Area Plus Service	25	
A3.4.5	Optional Payment Plans for Multi-Line Flat Rate Service (Obsoleted, See Section A103)	26.1	
A3.4.6	PreferredPack Plan (Obsoleted, See Section A103)	26.1	
A3.4.7	2 Pack Plan (Obsoleted, See Section A103)	26.2	
A3.4.8	Complete Choice Enhanced Service	26.3	
A3.4.9	Complete Choice Basic Service	26.4	
A3.5	Message Rate Service (Obsoleted, See Section A103)	27	
A3.6	Rotary Service	35	
A3.6.1	General	35	
A3.6.2	Rates	35	
A3.7	Extended Local Service	36	
A3.7.1	Reserved for Future Use	36	
A3.7.2	Enhanced Optional Extended Area Service (Obsoleted, See Section A103)	36	
A3.7.3	Extended Calling Service	41	

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.2 Monthly Rates (Cont'd)

D. Auxiliary Line Service (Inward Service) (Cont'd)

3. The auxiliary line is to be used for one way (inward to the subscriber) service only.
4. Auxiliary line service may or may not be arranged for rotary, hunting or similar service which allows completion of an incoming call from a line that is called but is in use, by means of an arrangement of central office equipment on a full time basis.
5. Auxiliary line service is furnished at a rate for each line equal to the rate applicable for business individual line flat rate service for that exchange. Where the lines are arranged for rotary, hunting or similar service, the rotary charge will apply as specified in A3.6.

a. Rates

(1) Rate Groups 1-6

	Group						
	1	2	3	4	5	6	USOC
(a) Per Auxiliary line	\$29.94	29.94	\$34.03	\$34.03	\$34.03	\$34.03	7FB
(b) Multi-line Exchange Access Line ¹	42.00	42.00	42.00	42.00	42.00	42.00	7MB

(2) Rate Groups 7-12

	Group						
	7	8	9	10	11	12	USOC
(a) Per Auxiliary line	\$36.07	\$36.07	\$36.07	\$36.07	\$36.07	\$36.07	7FB
(b) Multi-line Exchange Access Line ¹	42.00	45.00	45.00	45.00	45.00	45.00	7MB

E. Mobile Service Exchange Charge

1. See Section A17 for Rates.

F. Outgoing Only Service

1. See A3.29 for regulations and rates.

A3.4.3 Complete Choice Service (Obsoleted, See Section A103)

(O)(T)

Note 1: The Multi-line Exchange Access Line rate applies per line to subscribers with more than one exchange access line.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.3 Complete Choice Service (Cont'd) (*Obsoleted, See Section A103*)

(O)(T)

A3.4.4 Area Plus Service

A. General

1. Area Plus service provides residence subscribers a flat rate access line with unlimited calling to all access lines within the serving exchange, the additional exchanges in the associated Extended Area Service (EAS) and Extended Calling Service (ECS) categories as specified in A3.3.1, and all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.3.1 and the exchanges in each LATA are listed in A3.3.2. The access line includes Touch-Tone capability.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.4 Flat Rate Service (Cont'd)

A3.4.4 Area Plus Service (Cont'd)

A. General (Cont'd)

2. Subscribers to any of the Area Plus services receive a thirty percent discount on rates specified in A18.3.1.H. This discount supersedes the volume discounts defined in A18.3.7, and is applied after the appropriate time period discounts specified in A18.3.1.H have been applied and after the calls have been aggregated to a monthly total. This discount applies to covered customer-dialed calling card calls, including the calling card surcharges on these calls; and to covered customer-dialed collect calls accepted by the subscriber to any of the Area Plus services, including the operator surcharges on these calls. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total.
3. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in **A103.4.3** as available with Complete Choice service are available with this option of Area Plus service. Rules, regulations and limitations specified in **A103.4.3** for Complete Choice service apply to this option of Area Plus service¹. (C)
4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer hunting at no additional charge as specified in **A103.4.3**. All services/features specified in **A103.4.3** as available with Complete Choice service are available with each line of a multi-line package. Rules, regulations and limitations specified in **A103.4.3** for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises¹. (C)
5. Service charges specified in Section A4 of this Tariff do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option¹. (C)
6. Residential Area Plus service and Area Plus service with Complete Choice option customers may not subscribe to Local Usage Detail.
7. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in **A103.4.3** unless specifically allowed by the terms of the special promotion. (C)

B. Rates and Charges

1. The following rates apply for Area Plus services.

a. Individual line service

(1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line (without the Complete Choice option)	\$16.00	\$36.00	VR5	
(b) <i>Obsoleted, See Section A103</i>				(O)
(c) <i>Obsoleted, See Section A103</i>				(O)
(d) <i>Obsoleted, See Section A103</i>				(O)

Note 1: Complete Choice Obsoleted February 19, 2009, Type 4 (See Section A103) (N)

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

CONTENTS

A103.1	Optional Extended Area Service	1	
A103.2	Local Exception	1	
A103.2.1	Rate Schedules With EAS Differentials	1	
A103.2.2	(DELETED)	1.1	
A103.2.3	Delray Beach	2	
A103.2.4	Green Cove Springs	4	
A103.2.5	Jupiter	9	
A103.2.6	Miami	11	
A103.2.7	Orange Park	15	
A103.2.8	Cocoa	18.1	
A103.2.9	Cocoa Beach	18.3	
A103.2.10	Eau Gallie	18.5	
A103.2.11	Melbourne	18.8	
A103.2.12	Titusville	18.10	
A103.3	Reserved for Future Use	18.12	
A103.4	Flat Rate Service	18.12	
A103.4.1	Reserved For Future Use	18.12	
A103.4.2	Reserved For Future Use	18.12	
A103.4.3	Complete Choice Service	18.12	(N)
A103.4.4	Reserved For Future Use	18.12.1	(T)
A103.4.5	Optional Payment Plans for Multi-Line Flat Rate Service	18.12.1	(T)
A103.4.6	PreferredPack Plan	18.13	
A103.4.7	2 Pack Plan	18.14	
A103.5	Message Rate Service	19	
A103.5.1	General	19	
A103.5.2	Monthly Rates and Message Charges	19.1	
A103.6	Rotary Service	19.6	
A103.7	Extended Area Service	19.6	
A103.7.1	Reserved For Future Use	19.6	
A103.7.2	Enhanced Optional Extended Area Service	19.6	
A103.8	Reserved for Future Use	19.11	
A103.9	Reserved for Future Use	19.11	
A103.10	Reserved for Future Use	19.11	

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.3 Reserved for Future Use

A103.4 Flat Rate Service

A103.4.1 Reserved for Future Use

A103.4.2 Reserved for Future Use

A103.4.3 Complete Choice Service

(Obsoleted February 19, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. Customers may add or remove features within the package.)

A. General

1. Complete Choice service provides the features specified following in conjunction with a flat rate access line. The access line includes Touch-Tone capability. (O)
2. The rate specified herein entitles a residence subscriber to access all exchange access lines in the subscriber's local calling area as defined in A3.3.1 of this Tariff. (O)
3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections of this Tariff: (O)

A13.9 Custom Calling Services (O)

A13.19 TouchStar Services excluding Calling Number Delivery Blocking-Permanent (O)

A13.20 Customized Code Restriction (O)

A13.34 RingMaster Service (O)

A13.47 Message Waiting Indication (O)

A113.10 Obsolete Custom Calling Services (O)

A12.16.2.A Call Hold and Call Pickup only (PCS limitations do not apply) (O)

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All rules, regulations and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 of this Tariff do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service. (O)

4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer hunting as specified in A3.6 at no additional charge in addition to the features listed in 3. preceding. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi-line package must be billed to the same account and located at the same premises. (O)
5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Complete Choice service. (O)
6. Existing customers of Complete Choice service can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in 3 preceding unless specifically allowed by the terms of the special promotion. (O)

B. Rates and Charges

1. The following monthly rates apply for Complete Choice service. (O)

a. Individual line service

(1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line (USOCs VR3 and VSB must both be used to provide this service.)	\$5.50	\$33.00	NA	(O)
(b) Per Two-Line Plan package or Credit for two individual lines qualifying as Two-Line Plan package	11.00	40.95 -25.05	CCML2 CRD2C	(O)
(c) Per Three-Line Plan package	16.50	60.95	CCML3	(O)

(O)(T)

(N)

(O)

Material previously appearing on this page now appears on page(s) 18.12.1 of this section.

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BY: Marshall M. Criser III, President -FL
Miami, Florida

EFFECTIVE: February 19, 2009

A103. BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.3 Complete Choice Service (Cont'd)

B. Rates and Charges (Cont'd)

2. The following monthly rates apply for Area Plus services.

a. Individual line service

(1) Residence

	Suspend Rate	Monthly Rate	USOC	
(a) Per line with the Complete Choice option (USOCs VR6 and VSB must both be used to provide this service.)	\$14.50	\$52.00	NA	(O)(T)
(b) Per Two-Line Plan package with the Complete Choice option or Credit for two individual lines qualifying as Two-Line Plan package	29.00	70.95 -33.05	ACML2 CRD2A	(O)(T)
(c) Per Three-Line Plan package with the Complete Choice option	43.50	104.95	ACML3	(O)(T)

A103.4.4 Reserved for Future Use

A103.4.5 Optional Payment Plans for Multi-Line Flat Rate Service

(Obsoleted 08-31-2002, Type 4) The Optional Payment Plan for Multi-Line Flat Rate Service will be obsoleted. Customers subscribing to the Optional Payment Plan may add lines to existing locations until the expiration of their current contract. This service is not available for renewals, new installations, moves, or transfers.

- A.** Customers with a minimum of ten (10) Business Multi-Line Exchange Access lines may select Multi-Line Flat Rate service on a month-to-month basis as specified in A3.4.2 of this Tariff or under Optional Payment plans with rates based on lengths of 24 months or 36 months under conditions specified herein. Back-Up Lines are not counted toward the ten-line minimum. All Business Multi-Line Exchange Access lines with the same Billing Account must be included on the selected Optional Payment plan. Optional Payment plans of 24 months will have the rate for the Multi-Line Exchange Access Line rate as specified in A3.4.2 and the rate for Rotary Service as specified in A3.6.2, combined and discounted 3%. Optional Payment plans of 36 months will have the rate for the Multi-Line Exchange Access Line rate as specified in A3.4.2 and the rate for Rotary Service as specified in A3.6.2, combined and discounted 5%. Multi-Line Flat Rate service packages may have an Optional Payment plan associated with each location or if more than one location is established at the same time, they may the same Optional Payment plan associated with all locations established at the same time. Individual locations may each have a different Optional Payment plan. Additions to existing Optional Payment plans will expire at the same time (be coterminous).
- B.** Multi-Line Flat Rate service rates under an Optional Payment plan will not be increased by Company initiative until the Optional Payment plan expires. Those monthly rates in effect at the time the service is installed and/or as of the service order application date will be applicable until the Optional Payment plan expires.
- C.** Rates and charges specified in this Tariff for services such as Custom Calling service, etc., are in addition to the monthly rate for Multi-Line Flat Rate service with an Optional Payment plan.
- D.** All usual and applicable Service Connection Charges and/or Nonrecurring Charges as specified in this Tariff apply to the activation or change of individual exchange business lines associated with Multi-Line Flat Rate service packages. Suspension of service is not permitted with Multi-Line Flat Rate service.

Material appearing on this page previously appeared on page(s) 18.12 of this section.

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.6 PreferredPack Plan

(Obsoluted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. *Customers may add or remove features within the package.*) (T)

A. Description of Service

1. The PreferredPack plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections of this Tariff:
 - A13.9 Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID, Call Return
 - A13.47 Message Waiting Indication
 - A13.70 Privacy Manager service

B. Regulations and Limitations of Service

1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.6.A.3.
2. All rules, regulations and limitations specified in the sections listed in A103.4.6.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in A103.4.6.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$5.50	\$29.00	PAMA5

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Miami, Florida

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.4 Flat Rate Service (Cont'd)

A103.4.7 2 Pack Plan

(Obsoleted January 27, 2009, Type 4. Not available for new installations, additions or on transfers of service to a new location. (T)
Customers may add or remove features within the package.)

A. Description of Service

1. The 2 Pack Plan provides the features/services specified following and a flat rate access line with Touch-Tone capability.
2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.3.1.
3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access

A13.19 Caller ID

A13.47 Message Waiting Indication

B. Regulations and Limitations of Service

1. The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in A103.4.7.A.3, but the customer must select Call Waiting ID and Caller ID.
2. All rules, regulations and limitations listed in A103.4.7.A.3 apply to the respective features/services requested as part of this package.
3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in A103.4.7.A.3 preceding unless specifically allowed by the terms of the special promotion.
6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the 2 Pack Plan.

	Suspend Rate	Monthly Rate	USOC
(a) Per plan package	\$5.50	\$24.00	PAMA6

SUBJECT INDEX

C. (Cont'd)

SUBJECT	SECTION
Central Office Line and Stations for Administrative Use for TAS.....	A108.2.1
Central Office Local Area Network Service (Obsoleted).....	A113.12
Central Office Non-Transport Service Offerings	A12
Centralized Attendant Service (Obsoleted).....	A112.2
Centrex - CO Service	A112.2
Centrex - CO Tie Line Termination	A113.6
Centrex Service to U.S. Government Owned Systems Serving Certified Military Bases	A112.1
Change in Telephone Number - Service Charges - See Line Change Charge	A4.2.3, A4.3.1
Channel Derivation Devices.....	A15.2.5
Charges Applicable Under Special Conditions	A5
Charges for Unusual Installations	A5.4
Classification of Areas as the Basis for Furnishing Telephone Service	A2.6
Coin Telephone Service	A7
Obsolete.....	A107.1
Com Key Telephone Systems (Obsoleted)	A110.3
Commercial Mobile Radio Services (CMRS) Interconnection	A35
Communications Systems	A115.2
Company and Customer Owned Telephone Service Listing.....	A6.7.4
Company Facilities at Hazardous or Inaccessible Locations.....	A2.3.14
Complete Choice Basic Service	A3.4.9
Complete Choice Enhanced Service	A3.4.8
Complete Choice Service (<i>Obsoleted</i>)	A103.4.3
Comprehensive Discounts.....	A2.12

(T)